

Orontide Quality Management Policy

Orontide's primary obligation is the commitment to meet the needs and expectations of our customers, which is achieved by maintaining a high standard of Quality Management control in all of our business processes, and by the capable implementation of the Integrated Management System (IMS) as outlined below:

- Comply with statutory obligations, standards, specifications and codes of practice relevant to quality management
- Constantly maintain, monitor, review, audit and improve the IMS consistent with certification requirements of ISO 9001
- Continually seek to improve the effectiveness of the company's management systems by encouraging and driving initiatives from all levels of personnel
- Provide sufficient and suitable resources to implement and maintain the IMS
- Engage suitably qualified, skilled, and experienced personnel
- Provide appropriate education and training to personnel in order to continually improve awareness and knowledge of quality issues and practices
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence
- Establish, review and communicate performance measures and take action to improve outcomes
- Monitor and evaluate the quality performance of consultants, subcontractors and suppliers and implement effective communication with them on quality and compliance issues.

Orontide management fully supports and endorses the IMS as described in the Orontide company Integrated Management Systems Manual. With the co-operation of all workers, we will strive to meet and exceed these goals and demonstrate quality management excellence to our customers.



Stewart Maddison
Chief Executive Officer
16 February 2021

